



## IDA GROVE PUBLIC LIBRARY

100 East Second Street, Ida Grove, IA 51445

Phone: 712-364-2306 • Fax: 712-364-3228 • web: [www.idagrove.lib.ia.us](http://www.idagrove.lib.ia.us)

March 24, 2023

To Whom it May Concern,

I am writing on behalf of the Ida Grove Public Library in support of providing expanded and reliable broadband internet service to the City of Ida Grove.

Many of our patrons frequently need reliable internet or a personal computer. For most, a stop at the library's public access computers is considered essential. Our patrons use the library's online access for various reasons, from checking email, applying for financial aid, filing income tax, job searching, checking bank balances, taking online classes, or just checking the local news. Our library's computer access helps our community connect with family, friends, and the outside world.

As one of the only places in town offering residents free public computer access and wi-fi services, the library considers this one of the essential services we can provide our community. Access to free public computers and internet services is necessary for many in our community to have the opportunity to enrich their lives with the wide range of information, resources, and services available online.

As a strong supporter of equal access to services and resources for all, I fully support this initiative to provide increased broadband services for our community. Computers and reliable internet services are essential in today's society. Our community must address connectivity challenges to empower our residents to develop the digital literacy skills required for success in life, education, employment, and civic engagement.

Sincerely,

Angela Scales  
Ida Grove Library Director

Matt Alexander,  
Superintendent  
OABCIG Community  
School District  
900 John Montgomery Dr.  
Ida Grove IA 51445  
712-364-3687  
FAX: 712-364-3609  
[malexander@oabcig.org](mailto:malexander@oabcig.org)



# OABCIG



Odebolt Arthur Battle Creek Ida Grove Community School District

Pat Miller, Principal  
OABCIG High School  
900 John Montgomery Dr.  
Ida Grove IA 51445  
712-364-3371  
FAX: 712-364-4463  
[pmiller@oabcig.org](mailto:pmiller@oabcig.org)

Alan Henderson, Principal  
OABCIG Elementary-Ida  
Grove  
403 Barnes St.  
Ida Grove IA 51445  
712-364-2360  
FAX: 712-364-3103  
[ahenderson@oabcig.org](mailto:ahenderson@oabcig.org)

Doug Mogensen, Principal  
OABCIG Elementary-  
Odebolt &  
OABCIG Middle School  
600 South Maple  
Odebolt IA 51458  
712-668-2289  
FAX: 712-668-2631  
[dmogensen@oabcig.org](mailto:dmogensen@oabcig.org)

Kathy A. Leonard  
Business Manager  
OABCIG Community  
School District  
900 John Montgomery Dr.  
Ida Grove IA 51445  
712-364-2255  
FAX: 712-364-3609  
[kleonard@oabcig.org](mailto:kleonard@oabcig.org)

Julie Weeda  
Director of Technology &  
Innovation  
OABCIG Community  
School District  
900 John Montgomery Dr.  
Ida Grove IA 51445  
712-364-3371  
[jweeda@oabcig.org](mailto:jweeda@oabcig.org)

Mistaya Hoefling  
K-12 Curriculum Director  
OABCIG Community  
School District  
600 South Maple  
Odebolt IA 51458  
712-668-2289  
[mhoefling@oabcig.org](mailto:mhoefling@oabcig.org)

March 27, 2023

To Whom It May Concern:

I have served as the Odebolt Arthur Battle Creek Ida Grove High School Principal for the past 23 years. Over that time, I have seen many changes in the educational landscape. The most recent, and in my mind the most impactful, has been the integration of technology into the classroom.

Currently many of our textbooks are online which means students need quick access not only at school, but also at home. The ability to utilize the internet at school has not been an issue. However, we do have a number of students who lack a reliable internet connection when they leave the building, some have no service. Providing all homes with a fast and reliable broadband would benefit our students, staff, parents and future.

Respectfully

*Patrick Miller*

Patrick Miller



Ida Grove, IA 51445  
501 2nd Street  
712-364-3393

March 31, 2023

City of Ida Grove  
Ida Grove, IA 51445

To Whom It May Concern:

I am the Vice President and Office Manager of United Bank of Iowa in Ida Grove. One of the most significant technology challenges in our community is the outdated infrastructure of our Telco. Our local provider needs to upgrade their utilities out to the residential properties.

Substandard quality of service prohibits our customers' full capabilities of using the many technological services that United Bank of Iowa provides, including mobile banking, online banking, digital wallet, etc.

United Bank of Iowa is committed to satisfying our customers' needs and expectations with up-to-date products and services. However, the current Telco infrastructure does not make it possible for UBI to achieve exceptional customer satisfaction within the community of Ida Grove.

Sincerely,

A handwritten signature in cursive script that reads "Jean M Burns".

Jean M. Burns  
VP/Office Manager  
jburns@unitedbk.com